

## **British PrintCo - Terms and Conditions**

### **1. Basis of Contract**

The placing and acceptance of any order with British PrintCo. must be on the understanding that the customer agrees that these terms and conditions take complete precedence. These terms cover the entire agreement between both parties, and no further conditions or obligations, either oral or written, will apply unless expressly agreed upon in writing by British PrintCo.

### **2. Quotations and Acknowledgements**

Quotations provided by British PrintCo. are valid for 30 days and are not binding until confirmed upon receipt of the customer's order. British PrintCo. reserves the right to amend any quoted prices based on sight of final artwork or requested changes. All orders will be confirmed in writing. Any amendments made by the customer will be acknowledged in writing by British PrintCo., and it is the customer's responsibility to inform British PrintCo. of any inaccuracies.

British PrintCo. reserves the right to rectify accidental errors or omissions in quotations or acknowledgments at any time.

### **3. Price Variation**

Prices are based on current costs of labour and materials. British PrintCo. reserves the right to adjust the price of goods at the date of dispatch due to any increases in these costs. Evidence of cost increases will be provided upon request.

### **4. Amendments or Cancellations**

Any amendments or cancellations to an order after acceptance by British PrintCo. can only be made with written consent from British PrintCo. Any costs incurred in relation to the order before cancellation or amendment may be charged to the customer.

### **5. End Usage**

British PrintCo. may provide product recommendations upon request, but no express or implied guarantee is made regarding fitness for a particular purpose. It is the customer's responsibility to verify the product's suitability for any specific technical or safety requirements. British PrintCo. reserves the right to choose the material used for a product unless otherwise specified by the customer.

### **6. Clarity of Copy**

A charge may apply for any extra work arising from copy supplied that is unclear or for artwork that does not meet British PrintCo.'s stated requirements.

### **7. Colour Matching**

British PrintCo. will make every effort to achieve a commercially acceptable match, but due to technical variations in inks and materials, no guarantee can be given for exact colour matching.

## **8. Origination, Design, and Experimental Work**

Any set up, design, or experimental work undertaken at the customer's request may incur additional charges.

## **9. Proofs**

Design layout proofs will be supplied upon request or where deemed necessary by British PrintCo. British PrintCo. is not liable for errors that are not corrected by the customer during the proofing stage. Any design alterations requested after proof approval may incur additional charges. Production will not commence without design approval, and delays in approval may affect dispatch.

## **10. Variation in Quantity**

Due to the manufacturing process, orders are accepted with the condition that British PrintCo. may deliver up to 10% more or less than the quantity ordered. The invoice will reflect the actual quantity delivered.

## **11. Standing Materials**

All materials, cutting tools, and origination used in the production of the customer's order remain the property of British PrintCo.

## **12. Packing, Dispatch, and Delivery**

Packing and dispatch costs are excluded from the quotation and will be charged at cost. Delivery times are approximate, and British PrintCo. cannot be held responsible for the consequences of late deliveries. Split or deferred deliveries will only occur following prior agreement with British PrintCo.

## **13. Errors on Delivery**

Complaints regarding delivery errors, shortages, or discrepancies must be notified to British PrintCo. in writing within five working days of receiving the consignment.

## **14. Damage or Loss in Transit**

Damage in transit must be reported in writing within three working days of receipt, and the customer should notify the carrier and retain evidence of the damage. Non-deliveries must be reported to British PrintCo. within 14 days of the invoice date.

## **15. Customer's Property**

Any property provided by the customer for use by British PrintCo. is entirely at the customer's risk unless otherwise agreed in writing.

## **16. Copyright and Illegal Matter**

The customer indemnifies British PrintCo. against any claims or costs arising from the printing of libelous or illegal matter or any infringement of copyright or other proprietary rights. British PrintCo. reserves the right to refuse to print any material deemed illegal or potentially libellous.

## **17. Liability**

British PrintCo. is not liable for any loss resulting from delays in transit. Where British PrintCo. is proven to have been negligent, liability will be limited to the replacement of goods. British PrintCo. does not accept liability for any consequential loss.

## **18. Force Majeure**

British PrintCo. will not be liable for failure to fulfil obligations due to circumstances beyond its control, including but not limited to acts of God, war, fire, flood, labour disputes, and shortages of materials. In such cases, the customer may choose to terminate the order and pay for work already completed.

## **19. Terms of Payment**

Payment terms are net 30 days from the date of the invoice unless otherwise agreed. British PrintCo. reserves the right to charge interest on overdue accounts at a rate of 2% per month. If an account is in arrears, British PrintCo. may withhold further goods. In cases of delayed customer instructions, British PrintCo. is entitled to payment for work already carried out, materials ordered, and additional costs.

New customers may be required to pay in advance until credit references are received and approved.

## **20. VAT**

British PrintCo. reserves the right to charge VAT at the prevailing rate.

## **21. General Lien**

British PrintCo. has a general lien on all goods and property in its possession in the event of unpaid debts. British PrintCo. may dispose of such goods or property after giving 14 days' notice, applying the proceeds towards the outstanding debt.

## **22. Law**

These terms and conditions are governed by and construed in accordance with the laws of England.